

W-01212A-12-0309
SW-20445A-12-0310
W-03720A-12-0311
W-02450A-12-0312
W-02451A-12-0313
W-20446A-12-0314
W-01732A-12-0315

ORIGINAL

ARIZONA CORPORATION COMM
UTILITY COMPLAINT FORM



Investigator: Tom Davis

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2013 - 107995

Date: 1/23/2013

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Paul Last: Cook

Account Name: Paul Cook

Home:

Street:

Work: (000) 000-0000

City: Maricopa

CBR:

State: AZ Zip: 85139

is: Home

Utility Company: Santa Cruz Water Company Inc.

Division: Water

Contact Name:

Contact Phone:

Nature of Complaint:

OPPOSED

W-20446A-12-0314

WATER

***** REFERRED FROM CHAIRMAN STUMP'S OFFICE *****

Sent: Tuesday, January 22, 2013 8:44 PM
To: Rburns-Web; BitterSmith-Web; Stump-Web; Burns-Web; Pierce-Web

Subject: Global Water increase in Maricopa AZ

Dear Commissioners:

An increase of water rates of the second most expensive water rates in the state HUH?
I moved into Maricopa last summer and was appalled at the ridiculous water rates. I understand that water is expensive here, but there is no justification for a \$90 a month flat rate without using a drop of water. Then they only charge a \$1.30 per thousand for the next 3 thousand gallons. There is no incentive to save water when you use 0 gallons and it cost \$90 and you use 5000 gallons and it cost \$100. I would like to see an incentive rate schedule for water and sewer like \$15 per thousand gallons. If you use 5 thousand gallons it's \$75, 10000 \$150, etc. People who conserve water (like 3000 gallons) would be \$45. Please look into this ridiculous rate schedule. The water basic (\$27.68) and waste water basic (\$62.91) are the flat fees charged every month, which adds up to \$90.59. This rate is charged whether you use 0 or 10,000 gallons. Here's a scan of this month's bill.

Paul Cook

Maricopa, AZ 85139

End of Complaint

RECEIVED
2013 JAN 24 P 2:36
CORP COMMISSION
DOCKET CONTROL

Arizona Corporation Commission
DOCKETED

JAN 24 2013

DOCKETED BY

TSM

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Utilities' Response:

Investigator's Comments and Disposition:

Entered for the record and filed in Docket No.

End of Comments

Date Completed: 1/23/2013

Opinion No. 2013 - 107995
